Return-Shipment of Parts containing Lithium-Ion-Batteries

**For a secure return shipment of Parts containing Lithium-Ion-Batteries, the following instructions must be followed carefully:**

**Packaging:**

Whenever possible, please use the original packaging with carton and foam inlays. When that is not possible, please use a stable carton and enough packaging material to assure that the appliance is secured.

**Marking:**

When using the original packaging, please check that the labels are in good condition and readable. If this is not possible, or you used your own carton, please ensure to use the necessary label (UN3481, Part-nr. V-919840) The minimum dimensions of the label is 120mm x 110mm

**Documentation:**

* for Airfreight-Shipments, the statement “**Lithium-ION batteries not restricted as per PI 967 Part II “** has to be added on the Airwaybill (AWB)

**What to do if the battery is damaged?**

**DO NOT SHIP DAMAGED BATTERIES!** It is illegal to do so. Damaged batteries must be disposed of at your local recycling depot.

**IMPORTANT NOTE: the sender is responsible to safely and correctly pack and label the package. You are also responsible for documentation and declaration of the lithium-Ion-batteries according to the dangerous goods laws.**

If you have any questions, please contact Vyaire Medical at [*shipping.eu@vyaire.com*](mailto:shipping.eu@vyaire.com)